



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#5/A
5-13-02
M.L.

Applicant(s): Pak, Wai H.
Assignee: Siebel Systems, Inc.
Title: Extensible Interface For Inter-Module Communication
Serial No.: 09/823,678 Filing Date: March 31, 2001
Examiner: Unknown Group Art Unit: Unknown
Docket No.: M-11538 US Client Ref. No.: SIEB065/US

San Jose, California
July 16, 2001

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

Prior to examining this patent application, please enter the following amendments and consider the following remarks.

IN THE CLAIMS

The following is a clean version of the entire set of pending claims. A marked up version of the amended claims is provided in Appendix. Those to which no amendment has been requested appear in small print.

1 1. An inter-module communication comprising:
2 a message, wherein
3 said message comprises customer relations management system information.

1 2. The inter-module communication of claim 1, wherein
2 said customer relations management system information comprises at least one of agent
3 information and work item information.

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00000100 192386
560.00 CH
1116.00 CH
07/26/2001 RHMARIS1
01 FC:102
02 FC:103